ALCATEL
10·30

1030X

1030D

www.alcatelonetouch.com

For more information on how to use the phone, please go to www.alcatelonetouch.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions, and so much more.

ALCATELonetouch

It's all about you

ALCATELonetouch

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www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 7 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.
Do not open, dismantle or attempt to repair your mobile phone yourself.
Do not drop, throw or bend your mobile phone.
Do not paint it.
Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model (see Accessories List, page 50). TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.
Remember to make back-up copies or keep a written record of all important information stored in your phone.
Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.
Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:
- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off.
Observe the following precautions for battery use:
- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.
All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

• CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.
The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

• RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.
THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES
Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2.0 W/kg.
Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

1030X:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	0.968 W/kg
Body-worn SAR	GSM 900	0.529 W/kg

1030D:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900	0.968 W/kg
Body-worn SAR	GSM 900	0.529 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.
Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.
The World Health Organization has stated that present scientific information does not indicate the need for any special precautions for the use of mobile devices. They recommend that if you are interested in further reducing your exposure then you can easily do so by limiting your usage or simply using a hands-free kit to keep the device away from the head and body.
For more information you can go to www.alcatelonetouch.com
Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.
Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.
As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

Regulatory information .....

The following approvals and notices apply in specific regions as noted.

1030X:

TCT Mobile

TCT Mobile Europe SAS
55 Avenue des Champs Pierreux,
Immeuble Le Capitole 92000 Nanterre, France
+33 1 46 52 61 00

EC declaration of conformity / Déclaration de conformité CE

Product / Produit : GSM dualbands handheld station with FM radio / GSM bibande avec technologie et radio FM

Product Identification / *Identification du produit* :
ALCATEL 1030X type Ginger EU

We / Nous TCT Mobile Europe SAS
55, avenue des Champs Pierreux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive. / *déclarons sous notre entière responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/CE et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.*

Applied standards / *Normes appliquées* :
- Item 3.1.a (protection of the health and of the safety of the user) / *Article 3.1.a (protection de la santé et de la sécurité de l'utilisateur)*
  - EN 60950-1:2006 + A11:2009+ A12:2011 + A1:2010
  - EN 62209-1 (2006)
  - EN 62209-2 (2010)
  - EN 50 360: 2001/AC:2006, Council recommendation 1999/519/EC (July 99)
- Item 3.1.b (protection requirements with respect to electromagnetic compatibility) / Article 3.1.b (exigences de protection en ce qui concerne la compatibilité électromagnétique)
  - EN 301 489-1 v.1.9.2 (2011-09), EN 301 489-7 v.1.3.1 (2005-11) ,

Item 3.2 (effective use of spectrum so as to avoid harmful interferences) / *Article 3.2 (utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables)*
- EN 301 511 v.9.0.2 (2003-03),

This product also conforms to the applicable requirements of following directives,
- directive 2004/108/EC (electromagnetic compatibility). / *Ce produit est en conformité avec la directive 2004/108/EC (comptabilité électromagnétique)*
  - EN 55013:2001 +A2:2006
  - EN 55020:2007
- directive 2011/65/EU (RoHS - restriction of the use of certain hazardous substances)

This product can connect with a Common Mobile Phone Charger which complies with below standards: (Ce produit peut être utilisé avec un chargeur universel pour téléphone portable conforme aux standards suivants :)
- EN301 489-34 v1.1.1 (2010-10)
- EN301 489-34 v1.3.1 (2012-05)
- EN 62684:2010

Conformity of this product has been reviewed by the following Notified body of directive 1999/5/EC / *La conformité de ce produit a été vérifiée par l'organisme de certification (notify body) suivant.*
American Certification Body, Inc.
Suite C110, Whittier Avenue 6731, 22101 McLean,Virginia, United States
Identification number: 1588

CE 1588

Date :2013-04-25
Signature

Christophe Benoit
TCT Mobile Europe SAS / Deputy General Manager, EMEA

TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France SAS au capital de 23 031 072 euros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

1030D:

TCT Mobile

TCT Mobile Europe SAS
55 Avenue des Champs Pierreux,
Immeuble Le Capitole 92000 Nanterre, France
+33 1 46 52 61 00

EC declaration of conformity / Déclaration de conformité CE

Product / Produit : GSM dualbands handheld station with FM radio / GSM bibande avec technologie et radio FM

Product identification / *Identification du produit* :
ALCATEL 1030D type Ginger 2SIM EU

We / Nous TCT Mobile Europe SAS
55, avenue des Champs Pierreux
92000 Nanterre
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annex IV of the directive. */ déclarons sous notre entière responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/CE et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.*

Applied standards / *Normes appliquées* :

- Item 3.1.a (protection of the health and of the safety of the user) / *Article 3.1.a (protection de la santé et de la sécurité de l'utilisateur)*
  - EN 60950-1:2006 + A11:2009+ A12:2011 + A1:2010
  - EN 62209-1 (2006)
  - EN 62209-2 (2010)
  - EN 50 360: 2001/AC:2006, Council recommendation 1999/519/EC (July 99)
- Item 3.1.b (protection requirements with respect to electromagnetic compatibility) / Article 3.1.b (exigences de protection en ce qui concerne la compatibilité électromagnétique)
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Item 3.2 (effective use of spectrum so as to avoid harmful interferences) / *Article 3.2 (utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables)*
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Date :2013-04-25
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TCT Mobile Europe SAS
55 avenue des Champs Pierreux
92000 Nanterre - FRANCE

Christophe Benoit
TCT Mobile Europe SAS (Deputy General Manager EMEA)

TCT Mobile Europe SAS - Siège social : 55 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France SAS au capital de 23 031 072 euros - RCS Nanterre B 440 038 222 - Siret 440 038 222 000 38 APE 4652Z

• LICENCES

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General information .....

- **Internet address:** www.alcatelonetouch.com
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.
- **Address:** Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:
www.alcatelonetouch.com

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com

Protection against theft (1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your telephone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

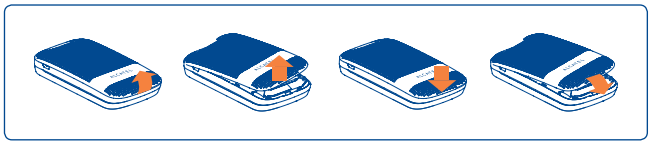
TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

(1) Contact your network operator to check service availability.

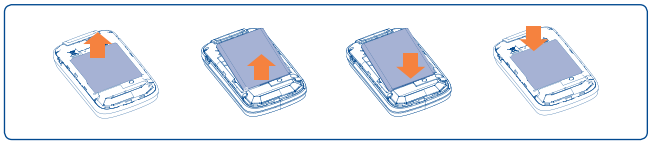
Getting started .....

1.1 Set-up

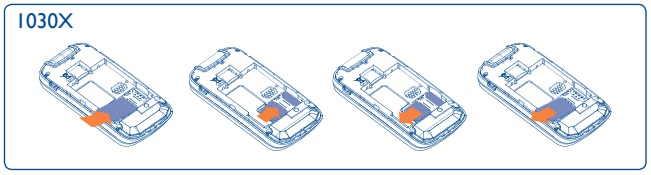
Removing and installing the back cover



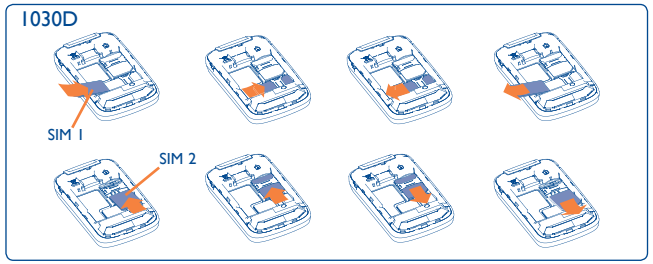
Removing and installing the battery



Inserting and removing the SIM card (1)

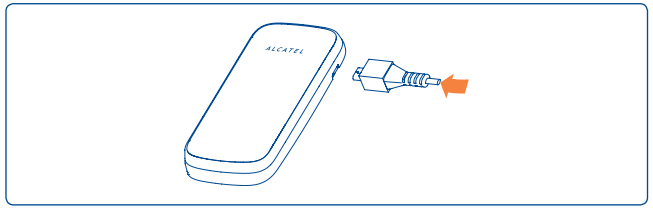


(1) Check with your network operator to make sure that your SIM card is 3V or 1.8V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press it and slide it out.

Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- The charging may take about 20 minutes to start if the battery is flat.
- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery ( ).
- To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

The charge is complete when the animation stops.

1.2 Power on your phone

Hold down the key until the telephone powers on, type in your PIN code if necessary and then confirm. The main screen is displayed.

If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your telephone. Store this information in a safe place when not in use.

If cell broadcast messages are displayed, you can browse through them or press to return to the main screen.

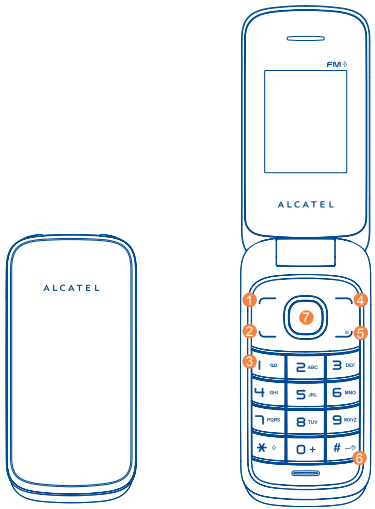
While the phone is searching for a network, "**Searching/Emergency**" will be displayed.

In the power on screen, you also have access to the functions of "**Radio**", "**Music**", etc. even if there is no SIM card inserted.

1.3 Power off your phone

Hold down the key from the main screen.

2 Your mobile .....



1. Left softkey
2. Pick up/Send call
   Call log
3. Voicemail
   (press and hold)
4. Right softkey
5. Switch on/Switch off
   End call
6. Vibration alert
   (press and hold)
7. Navigation key:
   Menu/Confirm an option
   Messages
   Calendar
   Profiles
   Alarm

2.1 Keys

Navigation key
Confirm an option (press the middle of the key)

Pick up/Send a call
In idle screen:
Access call log (Redial) (press)

Switch on/Switch off the telephone (press and hold)
End call
Return to idle screen

Left softkey

Right softkey

Access your voicemail (press and hold)

In Edit mode:
- Press: access the symbols table
- Press and hold: enter zero

In Edit mode:
- Press: change input methods
- Press and hold: access the language list

In idle screen:
- Press: #
- Press and hold: activate/deactivate the vibrate mode
In Edit mode:
- Press: ⎵ (space)

2.2 Main screen icons (1)

In 1030X:

Battery charge level.

Vibrate alert: your phone vibrates, but does not ring or beep (see page 45).

Headset connected.

Call forwarding activated: your calls are forwarded (see page 36).

Alarm or appointments programmed (see page 41).

Level of network reception.

Voicemail message arrived.

Missed calls.

Radio is on.

Roaming.

(1) The icons and illustrations in this guide are provided for information purposes only.

SIM card missing.

Music activated.

Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm (see page 45).

SMS unread.

Flight mode.

In 1030D:

Level of network reception.

Call forwarding activated: your calls are forwarded (see page 36).

SMS unread.

Roaming.

3 Calls.....

3.1 Making a call

Dial the desired number then press the key to place the call. If you make a mistake, you can delete the incorrect digits by pressing the right softkey.

To hang up the call, press the key.

Making an emergency call

If your phone is covered by the network, dial emergency number and press the key to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.2 Calling your voicemail (1)

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time. To access your voicemail, hold down the key.

If the access number for your operator's voicemail service does not work, dial the number that you were given. To change this number, refer to "**Voicemail**" (see page 36).

To use your voicemail service from abroad, contact your network operator before leaving.

(1) Contact your network operator to check service availability.

3.3 Receiving a call

When you receive an incoming call, press the key to talk and then hang up using the key.

If the icon is displayed, the vibrator is activated and there is no ringtone.

If the icon is displayed, the phone neither rings nor vibrates.

The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

Muting the ringtone

You may mute ringtone of current incoming call by pressing .

Answer the call by pressing the key.

Rejecting a call

Press the key once to reject the call, or reject call with SMS.

3.4 During a call (1)

Available functions

During a call, you can use your directory, calendar, short messages, etc. without losing your correspondent.

WARNING: move the handset away from your ear while turn on the speaker because the amplified volume might cause hearing damage.

(1) Contact your network operator to check service availability.

Adjusting the volume

You can adjust the sound level during a call using the up/down key.

Handling two calls

- Answering a second call (ensure that "**Call waiting**" is activated, see page 36).
- To call a second party during a call, you may press "**Options**" and select "**New call**".

3.5 Conference calls (1)

Your phone allows you to talk to several people at the same time. If you are on a double call, press "**Options**" and select "**Conference**". If a third call comes in, answer it by pressing the key and speak with your new caller.

This caller becomes a member of the conference if you press "**Options**" and select "**Conference call**".

(1) Contact your network operator to check service availability.

4 Contacts .....

4.1 Consulting your contacts

To access the **contacts** from the main screen, press the key and select the icon from the menu.

For dual SIM model, the complete contacts of both SIM1 and SIM2 are available in this menu [1].

Searching for a contact

You can search for a contact by inputing the initial of their name. Subsequent letters may be added to refine the search. Or you may scroll up/down to find the contact you need when reaches the initial letter among contact list part (A-Z).

Viewing a contact

Select a name from your directory to read the contact information. Select "**Options**" to send messages, edit the contact, etc.

4.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "**Add contact**".

Following fields are accessible when you create a new contact in the Contacts: Name, Number, etc.

You can move from one field to another by scrolling up and down.

If you use your phone abroad, store the numbers in your Contacts in international format "**+**" followed by the country code.

[1] 1030D only.

4.3 Adding a group

You can create a new group by selecting "**Add group**". With "**Options**", you can edit or delete groups as you want.

4.4 Available options

From the contact list, you can access the following options:

Send SMS	Send an SMS to a contact you selected from the directory.
Edit	Modify the contents of a file: name, number, etc.
Edit before call	Edit the phone number before placing a call.
Add to blacklist	Add the selected contact to blacklist.
Add to whitelist	Add the selected contact to whitelist.
Delete	Delete the selected contact.
Copy	Copy the selected contact to phone, SIM card.

Settings	• **Display mode**	Select to display contacts in "**SIM**", "**Phone**" or "**ALL**".
	• **My number**	Type in or modify user's own name, number.
	• **Copy all**	Copy all contacts to phone or SIM card.
	• **Memory status**	View used and available space in phone and SIM card.

5 Messages

You can create, edit and receive SMS with this mobile phone.

5.1 Access

You may access this menu using the following options:

- Press ▢ to enter the main menu screen, and then select .

- Access from ▲ of navigation key.

5.2 Create message

From the main menu select "**Messages\Create SMS**" to create text message. You can type a message and you can also modify a predefined message in **Templates**. While writing a message, select "**Options**" to access all the messaging options. You can save your messages that you send often to **Drafts**. For dual SIM model, you can select to send it to a recipient in either the SIM1 or SIM2 directory (1).

Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

(1) 1030D only.

5.3 Message folders

5.3.1 Inbox

All received messages (read and unread) are stored in the same Inbox.

Available options: View, Reply,Call sender, Forward, Delete, Delete all, etc.

5.3.2 Drafts

All drafts messages.

5.3.3 Outbox

All messages failed to be sent.

5.3.4 Sent

All sent messages.

5.3.5 Templates

A list of predefined messages is available. Select one, edit it if needed, and then send it.

5.4 Broadcast SMS (1)

Receiving mode	Enable to receive broadcast SMS.
Languages	Language selection.
Channel settings	Select/Add/Edit/Delete channels.

(1) Depending on your network operator.

5.5 Voicemail

View and edit the voicemail number.

5.6 Settings

SIM	Comment settings of SC address, Validity period, Message type, delivery report On/Off, Reply path (1).
Memory status	Memory used on the phone.
Save sent message	Select of save sent messages or not.
Preferred storage	Select default message storage, SIM or phone.
Alphabet management	Enables the definition of SMS data coding for SMS sending.

(1) Depending on your network operator.

6 Call log.....

6.1 Access

You can access the function using the following options:

- Select from main menu.
- Press the send key from Home screen.

Once entered this menu, following list will be displayed:

Missed calls

Outgoing calls

Incoming calls

6.2 Available options

When you press "**Options**", you can have access to **View**, **Send SMS**, **Save to Contacts**, **Edit before call**, **Add to blacklist**, **Add to whitelist**, **Delete**, etc.

7 Music .....

Access this feature from the main menu by selecting "**Music**".

You will have full flexibility of managing music on memory card. Make sure your memory card well inserted before activating music.

7.1 Music playing mode

7.2 Settings

Player settings	Repeat One, Repeat All, Repeat Off, Shuffle On/ Off, etc.
Set as ringtone	Set selected music as ringtone.

8 FM Radio.....

Your phone is equipped with a radio [1] with RDS functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

To use it, you must plug in your headset, which works as an antenna connected with your phone.

Available options:

Channel list	Open the list of saved stations.
Save channel	Save the current tuned station to the "**Channel list**".
Auto search	Start auto search and stations will be automatically saved to "**Channel list**".
Entry frequency	Enter the frequency manually.
Record	Record the radio: files will be automatically saved to "**Notes**".
Settings	Scroll up and down to manage settings.
Exit	Exit from playing the radio.

[1] The quality of the radio depends on the coverage of the radio station in that particular area.

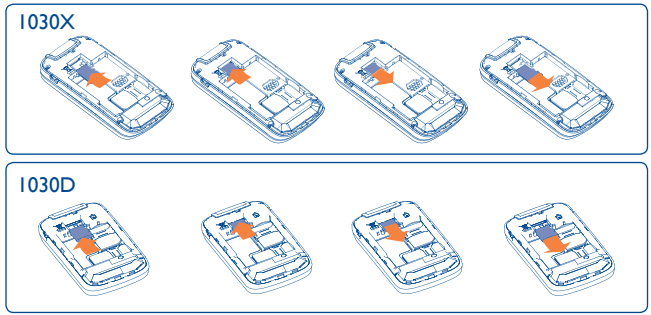
9 My files.....

You will have access to all audio and visual files stored in memory card in **My files**. You can access a number of items with this option: **My audios, My images, My videos, Other files,** etc.

9.1 Memory card

You can access all files stored in the memory card here.

Inserting and removing the memory card:



To insert the microSD card with the golden contact downward.

To remove the card, press and slide it out.

When a memory card is inserted for the first time, it will be scanned and default folders will be created.

9.2 Managing audios, images, videos and others

According to the item chosen, you can access some of the functions below:

View	View the selected image.
Play	Play the selected video/audios.
Delete	Delete the audio/image/video selected (not applicable for embedded items).
Set as	Sound→ringtone
Rename	Rename the audio/image/video.
Move	Move a file to other folders.
Copy	Copy a file to other folders.

9.3 Formats and compatibility (1)

- Sounds: mp3, aac, midi, wav, amr
- Images: jpg, gif

(1) Depending on phone and market.

10 Settings.....

From the main menu, select the menu icon and select the function of your choice in order to customise your telephone.

10.1 Phone settings

10.1.1 Display

Wallpaper

The wallpaper is displayed when you switch on your telephone.

By selecting "**Wallpaper**" you can customise it by replacing the default image or animation displayed on your telephone.

Power on/off (1)

You can customise your welcome animation or image that appears when you switch on your phone.

You can also customise your OFF screen with an image or animation.

Brightness

You may adjust black level with respect to LCD display by pressing the key .

Backlight

Allows you to reduce brightness for enhanced battery performance and to save power during periods of expected inactivity.

(1) Depending on the model.

10.1.2 Time and date

Allows you to have settings of date and time, including 12/24h format.

You can also set the daylight saving adjustment.

10.1.3 Languages (1)

Display language for messages (select using). The "**Auto**" option selects the language according to the home network (if available).

10.1.4 Headset mode

Switch audio play (incoming call, message beep, alarm beep...) between **Headset only** and **Phone and Headset**.

10.1.5 Keypad

By customising your keypad, you can access any function directly from the idle screen.

10.1.6 Input mode

Please see chapter "**Latin input mode**", page 47. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your directory.

(1) Contact your network operator to check service availability.

10.2 Call settings

You can access a number of items with this option:

10.2.1 Voicemail

View or edit the number to access your voicemail and confirm by pressing "**OK**". Your telephone number is usually written on your SIM card.

10.2.2 Billing (1)

You can access different items with this option:

Call cost	You can view the total cost of charged calls, modify it or reset it and enter the cost of a call in the currency of your choice.
Duration	You can view the total duration of all outgoing calls or reset it.

10.2.3 Call waiting

Activate/deactivate the notification of a second incoming call by a beep.

10.2.4 Call forwarding

You can activate or cancel the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

- Unconditional: systematic forwarding of all your calls. The icon is displayed.
- Conditional: if your line is busy, if you don't answer or if you are outside the network range.

(1) Contact your network operator to check service availability.

10.2.5 Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

Outgoing calls The following configurations are possible:

- **All calls** All outgoing calls are barred.
- **International calls** Outgoing international calls are barred.
- **International except home** Outgoing international calls except those to your country of subscription are barred.

Incoming calls The following configurations are possible:

- **All calls** All incoming calls are barred.
- **Roaming** Incoming calls are barred when you are abroad.

Cancel all Deactivate all call barring.

Change barring Password Change the original Password for activating call barring.

10.2.6 Caller ID

Activate/deactivate CLIR.

10.2.7 Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.

10.2.8 Clamshell open to answer

Auto answer on

In this menu, you can select open clamshell to answer a call.

Auto answer off

In this menu, you can deactivate open clamshell auto answer.

10.3 Network

Network selection

Preferred network List of networks to which you wish to be connected in order of priority.

Select network The choice of network connection is left up to the user.

Search mode Network connection can be switched between "**Manual**" and "**Auto**".

10.4 Security

10.4.1 SIM

Activate PIN The SIM card protection code is requested each time the phone is powered on if this code is activated.

Change PIN Change PIN code.

Change PIN2 A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

Fixed dialed number Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

10.4.2 Phone

Activate password Code is requested each time the phone is powered on.

Change password Change phone password, its initial one is 1234.

10.5 Restore default

Make all settings recover as default value. Enter its default password 1234 to confirm to restore and reboot.

10.6 Dual SIM switch (1)

This function enables you to switch SIM "**Manually**" or "**Auto by SIM**".

10.7 Dual SIM settings (1)

You are allowed to activate only SIM1, only SIM2 or Dual SIM.

(1) 1030D only.

11 Tools

11.1 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

Repeat	You may select **Once** (default)/**Every day**/**Days (Mon-Fri)** or customize to your desire.
Snooze	The alarm will repeat at regular intervals.
Alert type	You may select the mode of Ringtone: **Ring only**, **Vibrate only** or **Vibration and Ring**.
Ringtone	You are allowed to select a ringtone for the alarm.

11.2 Calculator

Access this feature by selecting "**Calculator**" from "**Tools**".

Enter a number, select the type of operation to be performed, and enter the second number, then press "**=**" to display the result.

Once an operation is complete, you can press to clear numbers and carry out a new operation.

To return to the main screen, press .

11.3 Calendar

Once you enter this menu from "**Tools**", there is a monthly-view calendar for your view.

Available options:

Jump to date	Input the required date and it will be immediately highlighted.
Start of week	Set the 1st day of 1 week and 1st week of 1 year.

11.4 Voice alram

With this menu, you may create new voice file and set it as the alarm. Select "**Create voice file**", press to save it to certain date and time.

Available options:

Play	Play voice file you've created.
Add	Create new voice file.
Edit	Edit certain voice file.
Delete	Delete selected voice file.
Delete all	Delecte all voice files.

11.5 Notes

You can create a note in text or voice format by accessing "**Tools\Notes**" from the main menu.

Available options:

View	View created note.
Edit	Edit previously created note.
Create text note	Add new text note.
Multi-mark	Mark/Unmark a tick on a file for further operation.
Delete	Delete note.

11.6 Call filter

To add numbers or contacts to **Blacklist/Whitelist**, press to add from **Contacts**, **Call log**, **Messages**, you can also create directly by pressing .

Blacklist	Enable blacklist, all callers in the list will be automatically blocked.
Whitelist	Enable whitelist, only callers in the list can be connected.
Settings	You are allowed to select among **Enable Blacklist, Enable Whitelist** and **Disable Call filter**.

11.7 Services

Contact your network operator to check service availability.

12 Profiles.....

With this menu, you may personalise ringtones for different events and environments.

12.1 General

To modify the sound settings within any profile, press "**Options**" and select "**Customize**" and you will see the functions below by scrolling up/down key:

Ringtone	Select a melody from the list by scrolling up and down the Volume key then confirm by pressing "**Options\Change**".
Alert type	You may set your phone ringtone to Ring only, Vibrate only (all sounds are replaced by vibrations), Vib. and ring, Vib. then ring, Silence (no sounds except for alarms, the icon will be displayed).
Ring type	Select ring type among **Ascending, Beep once, Repeat.**
Volume	Adjust the volume using the up/down key.
Keypad	Select the type of key beep.
SIM1/SIM2 message tone	Select a melody for a new incoming message.

Power On	Select a Power on melody for your phone.
Power Off	Select a Power off melody for your phone.
Cover on	Select a melody for clamshell cover open sound.
Cover off	Select a melody for clamshell cover close sound.

12.2 Vibrate

When this is selected the phone will not ring nor beep unless an alarm has been set. A new event will cause it to vibrate.

12.3 Silence

This profile will turn off all ringtones, including notification sounds.

12.4 Flight mode

Voice calls and messaging functions are barred. Can be used to increase standby duration.

13 Making the most of your mobile.....

ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website (www.alcatelonetouch.com) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.

All personal information will be permanently lost following the update process. We recommend you backup your personal data before upgrading.

14 Latin input mode.....

There are two text entry methods that can be used to write messages

- Normal
- Predictive with the eZi mode

Normal

This mode allows you to type text by choosing a letter or a sequence of characters associated with a key.

Predictive eZi mode

This mode speeds up the writing of your text.

Press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.

15 Telephone warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one [1] month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

[1] The warranty period may vary depending on your country.

[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,

2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,

3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,

4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT Mobile Limited,

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

16 Accessories (1)

The latest generation of ALCATEL ONE TOUCH GSM mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.

1. Standard charger

2. Battery

3. Stereo headset

Only use your telephone with ALCATEL ONE TOUCH batteries, chargers and accessories in your box.

(1) Images for reference only.

17 Troubleshooting .....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to perform User Data format, hold down # key while simultaneously pressing the power on/off key under power off mode). ALL User phone data: contacts, messages and files will be lost permanently. It is strongly advised to fully backup the phone data and profile before doing formatting and upgrading.

and carry out the following checks:

My phone cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software (1)

My phone is frozen or has not responded for several minutes

- Restart your phone by pressing and holding the key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software (1)

My phone turns off by itself

- Make sure power off key is not mis-contacted
- Check the battery charge level

- If it still does not work, please use User Data Format to reset the phone or ONE TOUCH Upgrade to upgrade software (1)

My phone cannot charge properly

- Make sure you are using an ALCATEL ONE TOUCH battery and the charger from the box
- Clean the battery contact if it's dirty.
- Make sure your battery is inserted properly before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 38)
- Try connecting at a later time if the network is overloaded

Invalid SIM card

- Make sure the SIM card has been correctly inserted (see page 13, 14)
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 37)
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 36)
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the key
- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have inputted the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files from your SIM card or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "**Messages\Voicemail**"
- Try later if the network is busy

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to connect my phone to my computer

- Make sure that you're using the right cable

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

(1) **User Data Format** ALL user phone data: Contacts, messages and files will be lost permanently. Please store phone data in SIM card before you want to format

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).